bp / Aral Instructions 2024

How to generate a Web Authentication Code (WAC)

(for bp/Aral fuel cards and bp/Aral card for Toll Collect payment)



bp Fleet Solutions

bp PLUS/OLS

In this explanation we assume that you already have an account as bp customer. In case you don't have this account, please reach out to your bp customer support team.

Please note: If you are a Toll Collect post-pay customer, you need to generate a Web-Authentication Code (WAC) for **your bp card for toll collect payments**. After this, you need to enter your bp Toll Collect payment card number, WAC and expiry date to complete the payment change method to bp in the Toll Collect portal.

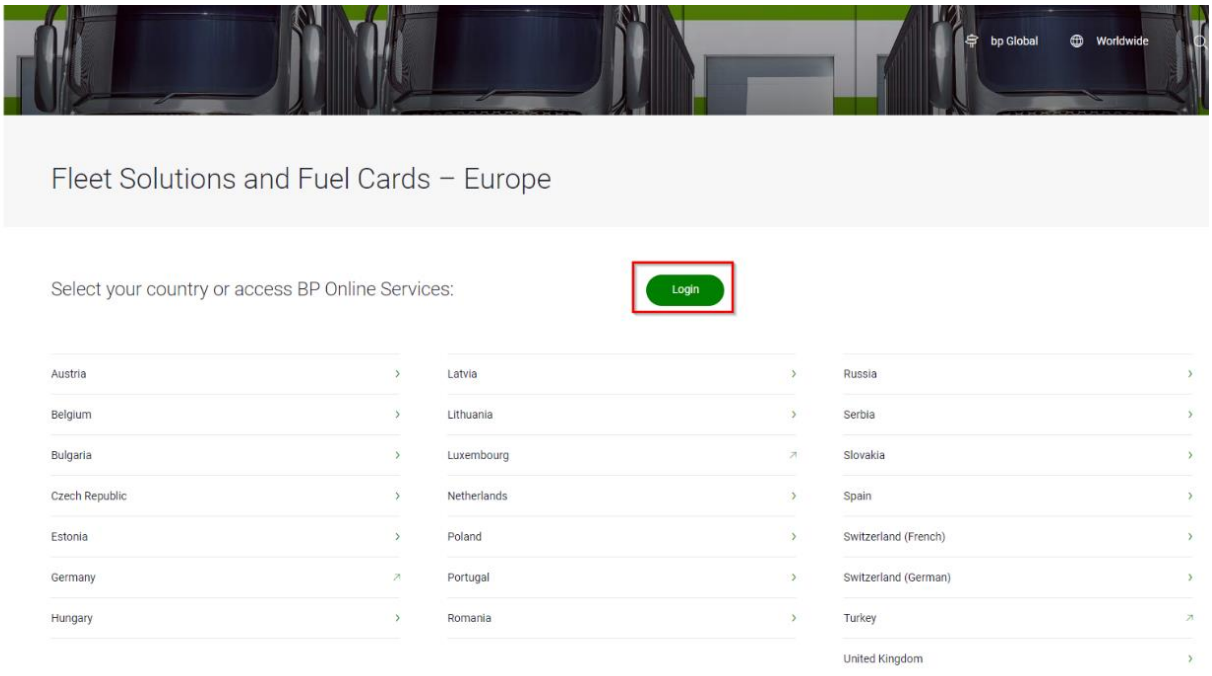
If you want to book individual routes (pre-pay) on the Toll Collect portal, you can generate a Web-Authentication Code (WAC) for **your bp card for toll collect payments or for any of your bp fuel cards**. After this, you need to enter your bp Toll Collect payment card or fuel card number, WAC, and expiry date to complete individual route booking in the Toll Collect portal.

Please follow the instructions below to create a web-authentication code. In the instructions we will speak of 'WAC' or WAC-code'

In this document we will show you how to:

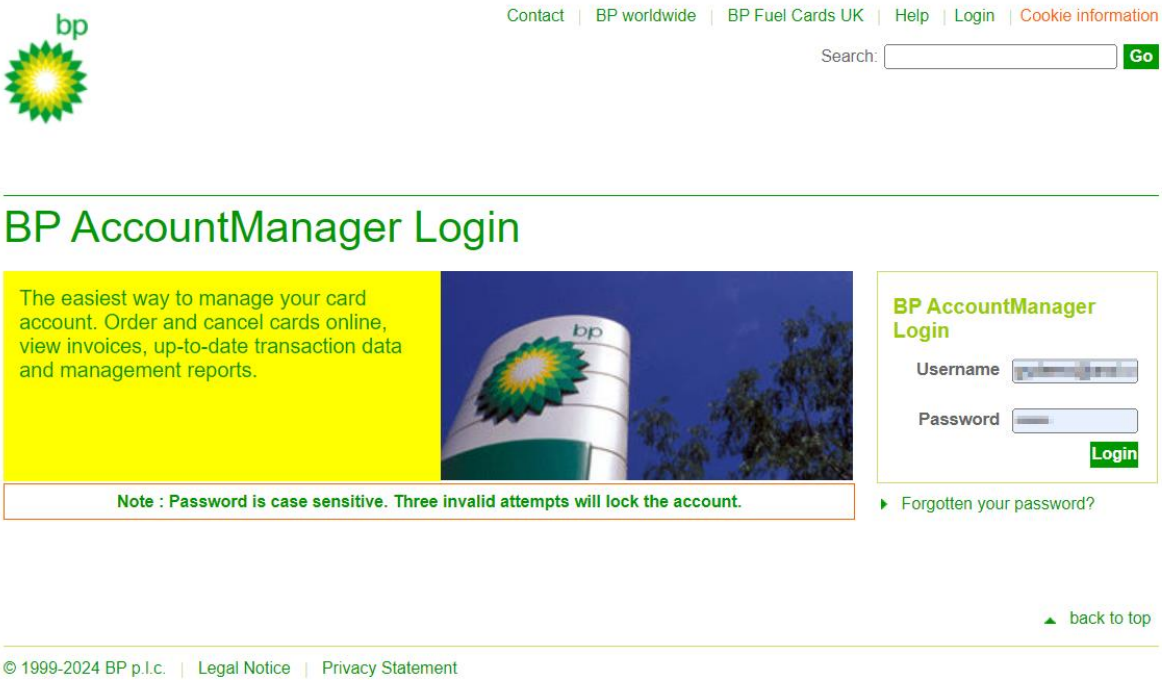
- **Generate a WAC for the bp card for Toll Collect payments (post-pay & pre-pay customers)**
- **Generate a WAC for a bp fuel card (pre-pay customers only)**

A. Generate a WAC for the bp card for Toll Collect payments (post-pay & pre-pay customers)

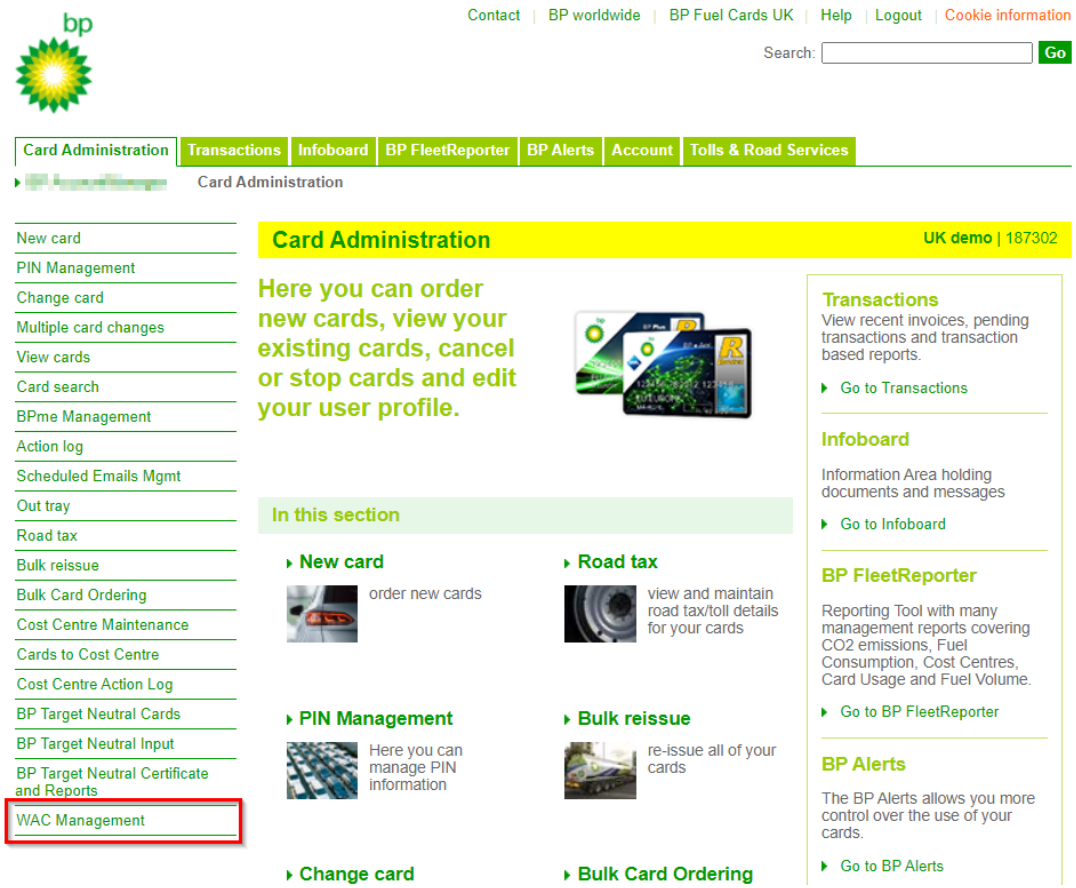


1. Go to https://www.bpplus.com and select your country and click on "login"

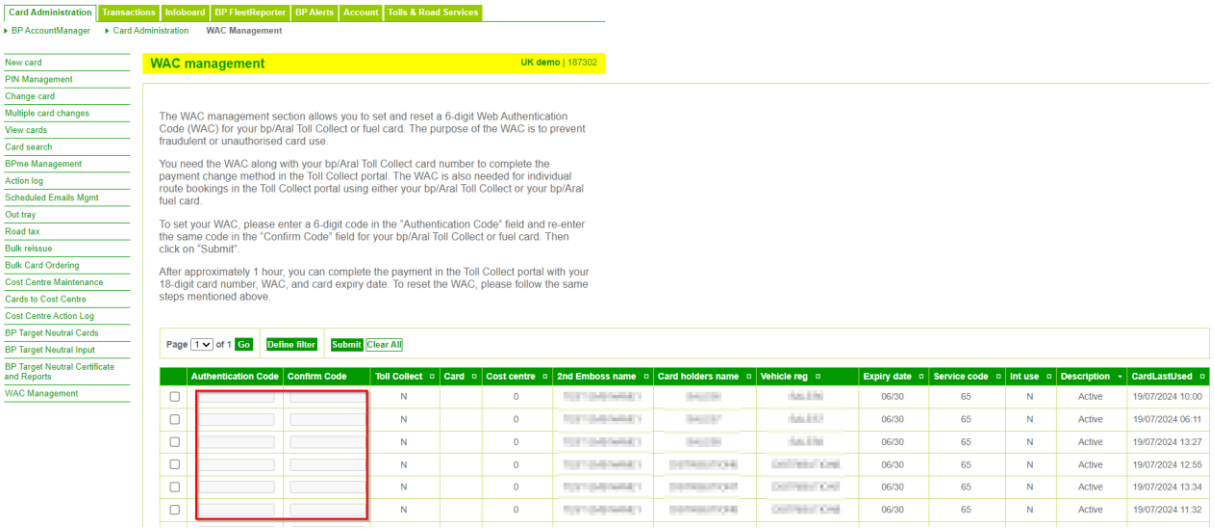
2. Enter your credentials and select “login’’



3. Next select “Card administration” and select “WAC Management”.



4. A new page “WAC Management’’ will open. Select the bp card for Toll Collect payments from the list of cards for which WAC is needed.

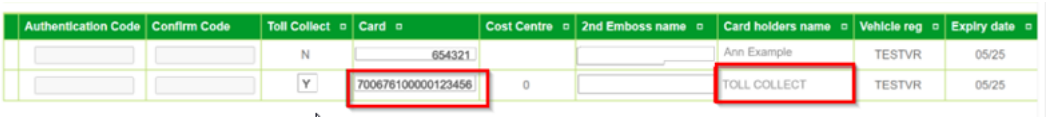


5. To set your WAC, please enter a 6-digit code in the “Authentication Code” field and re-enter the same code in the “Confirm Code” field for your bp card for Toll Collect payments.

   Please note: If you have already created a 6-digit WAC while ordering the bp card for Toll collect payments, you can skip step.

6. Finally, click on “Submit”. After approximately 1 hour, you can complete the payment in the Toll Collect portal with your card number, expiry date and WAC.

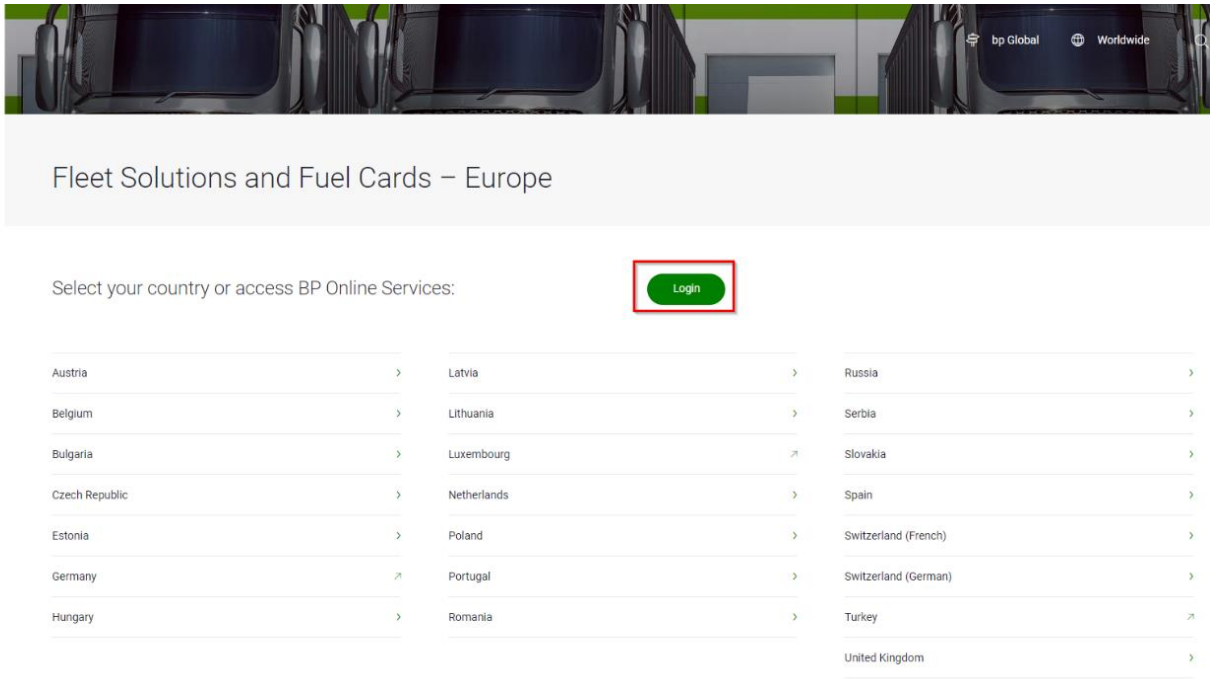
7. To reset the WAC, please follow the same steps mentioned above.



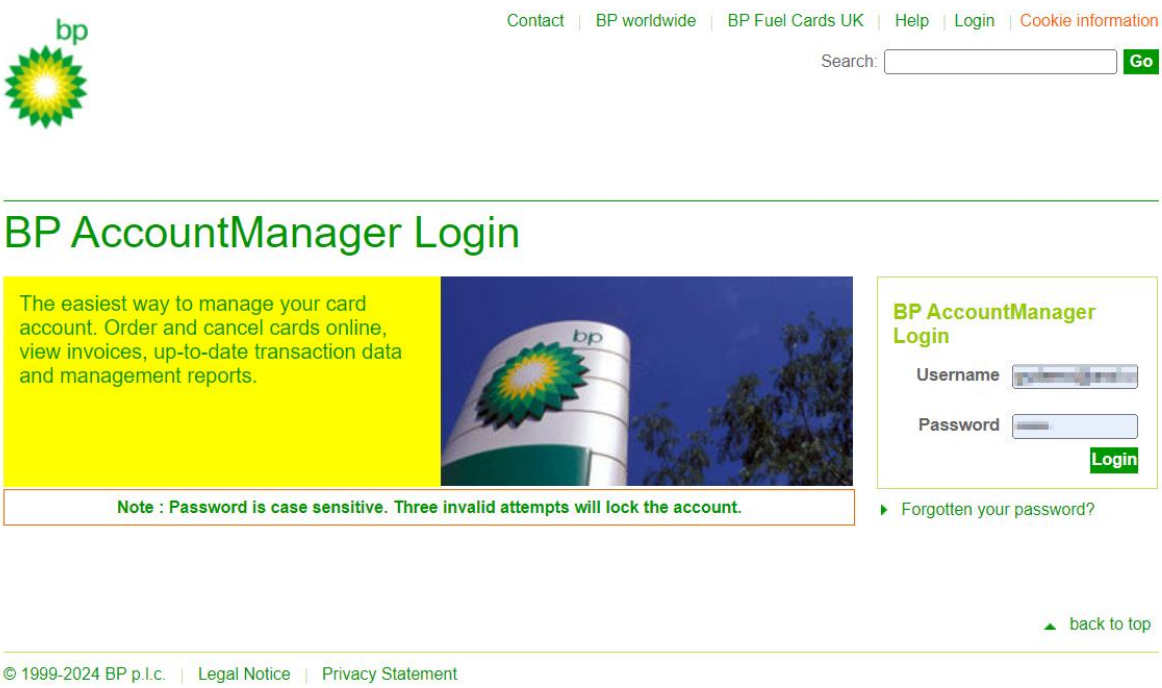
Tip: In the WAC management section, your bp card for Toll Collect payments will be the only card where all 18 digits of the card number will be visible. If only the last 6 digits of the card number is visible, then it is a fuel card and not the bp card for Toll Collect payments.

B. Generate a WAC for a bp fuel card (pre-pay customers only)

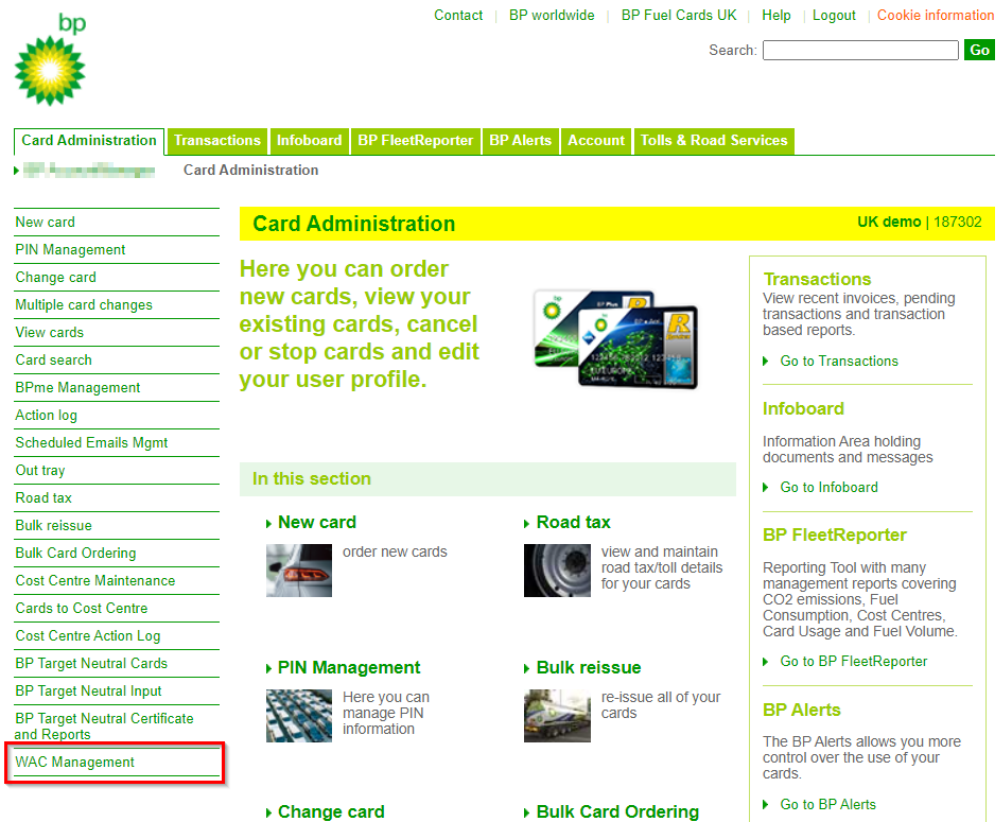
1. Go to https://www.bpplus.com and select your country and click on “login”



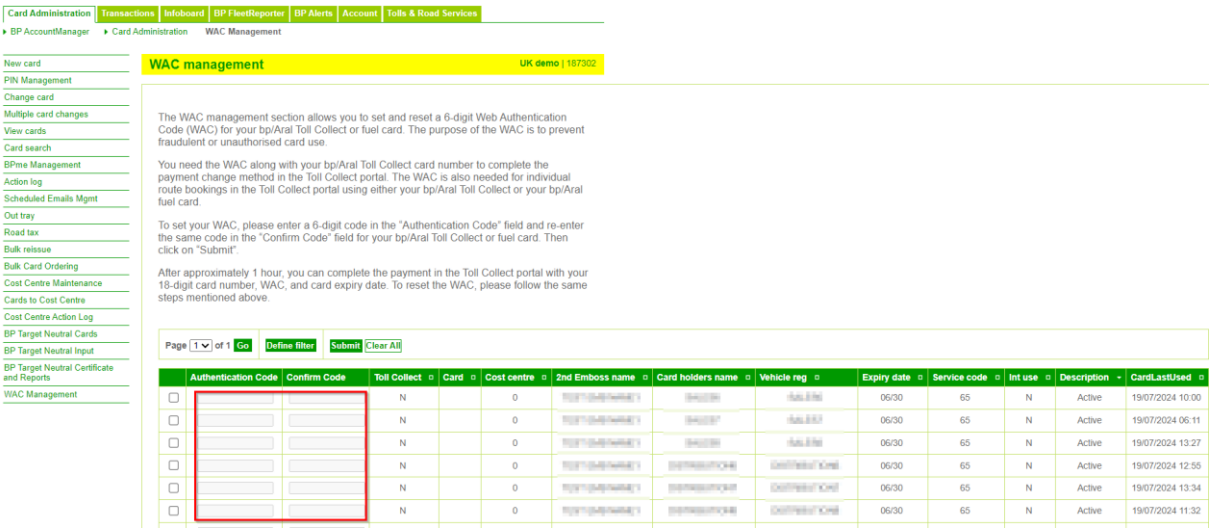
2. Enter your credentials and select “login’’



3. Next select “Card administration” and select “WAC Management”.



4. A new page “WAC Management’’ will open. Select the fuel card from the list of cards for which WAC is needed.



5. To set your WAC, please enter a 6-digit code in the “Authentication Code” field and re-enter the same code in the “Confirm Code” field for your fuel card.

6. Finally, click on “Submit”. After approximately 1 hour, you can complete the individual route booking in the Toll Collect portal with your card number, expiry date and WAC.

7. To reset the WAC, please follow the same steps mentioned above.

How do I know which card is my TC card from list of all my cards in WAC management section?

Your bp card for Toll Collect payment will be the only card where all 18 digits of the card number will be visible. If only the last 6 digits of the card number is visible, then it is a fuel card and not the bp card for Toll Collect payment. Also in the drivers name there should be “Toll Collect”, unless you have overwritten the driver name with another/customized name.

Please visit our website to find more information on our offer and detailed instruction guides covering all topics related to Toll Collect registration and payment:

- Germany www.aral.de/tollcollect
- Poland www.bp.pl/tollcollect
- Netherlands www.bp.nl/tollcollect
- Austria www.bp.at/tollcollect
- UK www.bp.com/uk/tollcollect
- Spain www.bp.com.es/tollcollect
- Portugal www.bp.pt/tollcollect
- All other countries www.bp.com/eu/tollcollect