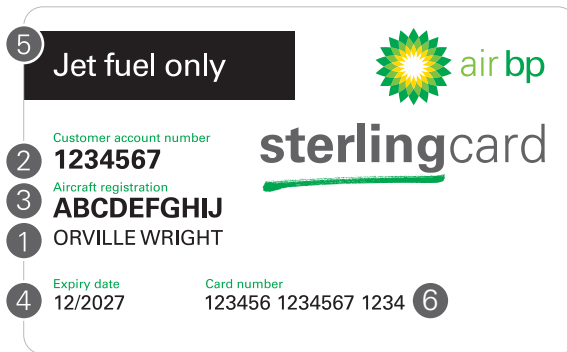


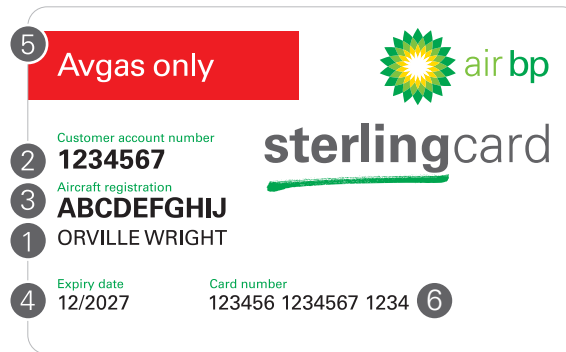
Card identifier and acceptance procedures



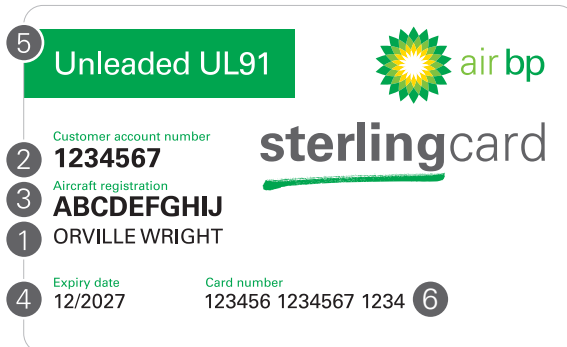
Latest Air bp cards (issued from May 2023).



This card can be used for **Jet fuel only**.



This card can be used for **Avgas 100LL or Avgas 100/130**.



This card can be used for **UL91 only** – it cannot be used for **Avgas 100LL or Avgas 100/130**.

- 1 Customer/company name
- 2 Customer account number
- 3 Aircraft registration

Please ensure that where the aircraft registration is recorded on the card that it matches the registration on the actual aircraft. 'ANY' means valid for any aircraft in use by the customer.

- 4 Expiry date
The card is valid until end of month indicated.

- 5 Fuel type
Does card match with fuel type requested?
- 6 Card number

Remember: If an invalid card is accepted it is your responsibility. Any card appearing on the 'Stop List' should be withdrawn immediately. Acceptance 'Check List' and 'Contact Numbers' can be found on the reverse of this sheet.

Older cards that are still in circulation and can still be used until expiry date on card.

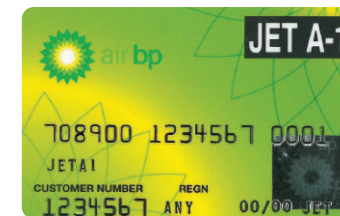
Jet fuel



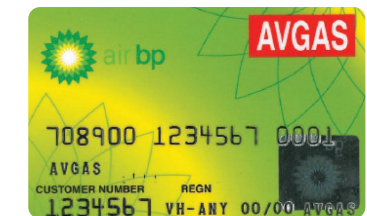
Avgas



Unleaded UL91



Jet A-1 only – Carnet card



Avgas only – Carnet card

The above 2 cards are specific to the Australia and New Zealand market only.

Emergency 24/7 customer support:
+971 50 4536032 or **airbp247@bp.com**

Acceptance check list



When accepting a card for fuel, please check the following:

Is the card on the stop list?

If yes, do not accept the card and retain it. If in doubt, contact us, using numbers opposite.

Has the expiry date passed?

If yes, do not accept the card. Contact us to see if the customer's card has been extended.

Do the aircraft registrations match if it is not a 'any' card?

If not, contact us on the numbers opposite.

Does the customer name match any necessary documentation?

Various customer documentation (e.g. tax exemption forms) should match details on the card.

Is the customer or aircraft registration on the ITR checklist?

If yes, follow your site specific ITR escalation process.

If the customer has forgotten their card please ask them to contact the Air bp 24/7 customer support team to arrange a fuel release.

Contact details for assistance

Emergency 24/7 customer support:
+971 50 4536032 or **airbp247@bp.com**

Remember: if an invalid card is accepted, it's your responsibility.
If in doubt, check it out

Alternatively

Everything a Sterling card customer needs to manage their Air bp account:
airbp.com/selfhelp

