

BP Global P&O Supplier Support Model



Self Help

BP Invoice Status:

<https://supplierportal.bp.com/>

BP E-bidding Training Video:

https://myclassroom.bp.com/e7tg7if2k43/event/event_info.html

SAP Business Network Account (formerly known as the Ariba Network)

Training for PO's beginning with 43:

https://www.bp.com/en/global/corporate/who-we-are/supplying-to-bp/supplier-help-and-support.html#accordion_po-starting-with-43

SAP Business Network Account Support for PO's beginning with 49:

https://www.bp.com/en/global/corporate/who-we-are/supplying-to-bp/supplier-help-and-support.html#accordion_po-starting-with-49



SUPPLIER

SAP Business Network

For Enterprise Account Holders

<https://support.ariba.com/help>

- FAQ
- Live Chat
- Email
- Phone



Inbound Logistics Supplier Support (ILVC)

Eastern Hemisphere:

Geodis Tool Specific Questions:

Email: bp-ilvc-support.sco.emea@geodis.com
Phone: +381 11 715 4138

Transportation Related Questions & Updates:

Email: bp-ilvc-planning.sco.emea@geodis.com
Phone: + 381 11 715 4120

Western Hemisphere:

Geodis Tool Specific Questions:

Email: bp-ilvc-support@geodis.com
Phone: +1 844 3659 536

Transportation Related Questions & Updates:

Email: bp-ilvc-planning@geodis.com
Phone: +1 844 3659 536



BP Regional Accounts Payable

- Invoice Status and Payment date
- Supplier Invoice Status Portal Support

Onshore Lower 48 and Gulf of Mexico: bpven_us@bp.com

Egypt Based Invoices:

GEGYPAYQUERY@BP.com

UK/ North Sea Based Invoices: bpahelpdesk@bp.com

AGT Based Invoices:

aphelp2@bp.com

Oman Based Invoices: oman.apqueries@bp.com

Brazil Based Invoices:

CONTASAPAGARBRASIL@bp.com

Canada Based Invoices: bpven_Canada@bp.com

Angola Based Invoices:

angola.accountspayable@azule-energy.com

Trinidad Based Invoices: bpptaphelpdesk@bp.com

Indonesia Based Invoices:

externalaccpayable@se1.bp.com

Mexico Based Invoices: BPMexicoupstream@bp.com

P&O Global Central Functions US:

BPven_US@bp.com

P&O Global Central Functions UK:

BPahelpdesk@bp.com

Mauritania and Senegal

MauritaniaandSenegal@bp.com



BP P&O Global Supplier Enablement Team

Support for PO's beginning 43:

- SAP Business Network Support
- Pricebooks

supplier.enablement@bp.com

Support for PO's beginning 45:

- PO queries

Please Contact the Buyer Named on the PO

Support for PO's beginning 49:

- PO queries
- Ariba Network Support
- Pricebooks

Suppliersupport@bp.com