

bp pulse Terms and Conditions for Uber Pro Drivers

1. Overview:

If you would like to enjoy the benefits of bp pulse EV charging, there are certain terms and conditions that apply.

The [bp pulse terms and conditions](#) form part of these bp pulse EV Charging Terms and Conditions for Uber Pro Drivers as if they were set out in full below.

If there is any inconsistency between these bp pulse Terms and Conditions for Uber Pro Drivers and the [bp pulse terms and conditions](#), these bp pulse Terms and Conditions for Uber Pro Drivers will prevail.

When you register for a bp pulse Account through the Uber Pro app, you will be asked to accept:

- These **bp pulse Terms and Conditions for Uber Pro Drivers**;
- the [bp pulse terms and conditions](#); and
- the [bp pulse Privacy Collection Notice](#) and [bp Privacy Statement](#).

By accepting, a legally binding agreement is formed between bp and you, so you should read each of these documents so that you can make an informed choice about whether you would like to continue signing up for and participating in bp pulse.

bp pulse is operated and administered by BP Australia Pty Limited (ABN 53 004 085 616).

2. Definitions:

Some important key words that are used in these terms and conditions are defined below.

If you see a capitalised term used in this document, which is not defined here, it will have the same meaning as set out in the [bp pulse terms and conditions](#).

bp pulse Uber Pro Driver Offer is the offer set out in Item 4 of the Schedule.

bp pulse EV Charging Sites means the bp pulse EV charger locations in Australia at which the bp pulse Uber Pro Driver Offer is available.

bp pulse Account Holder means an individual who meets the conditions set out in clause 3 of these bp pulse Terms and Conditions for Uber Pro Drivers.

Business Day means a day that is not a weekend or public holiday in Victoria, Australia.

Eligible Payment Methods means a credit or debit bank issued card.

Relevant Partner means the bp customer or corporate partner set out in Item 1 of the Schedule.

3. What criteria do I need to meet to be a bp pulse Account Holder?

You must meet the following criteria to be a bp pulse Account Holder and to be eligible to receive the bp pulse Uber Pro Driver Offer. You must:

- (a) comply with the [bp pulse terms and conditions](#);
- (b) have registered and linked your Uber Pro app to your bp pulse Account;
- (c) have accepted and comply with these bp pulse Terms and Conditions for Uber Pro Drivers;

- (d) have accepted the terms of the [bp pulse Privacy Collection Notice](#) and [BP Privacy Statement](#);
- (e) be associated with the Relevant Partner in the manner set out in Item 2 of Schedule 1; and
- (f) meet any other conditions set out in Item 3 of the Schedule.

4. What is the bp pulse Uber Pro Driver Offer?

The **bp pulse Uber Pro Driver Offer** is set out in Item 4 of the Schedule and is subject to the limitations described in clause 5 below.

5. What limitations apply to the bp pulse Uber Pro Driver Offer?

The limitations that apply to the **bp pulse Uber Pro Driver Offer** are set out in Item 5 of the Schedule and below.

Where there is a technical issue or some other outage meaning that you are unable to access the bp pulse Uber Pro Driver Offer at the time that the transaction is processed, you will be unable to claim the bp pulse Uber Pro Driver Offer.

6. The bp pulse Uber Pro Driver Offer is personal to you

The bp pulse Uber Pro Driver Offer is personal to you and is not transferable. You agree that you will not assign or otherwise transfer the benefit of the bp pulse Uber Pro Driver Offer (by any means) to any other person or entity.

You agree that you will not allow any other person to use your bp pulse Account to claim the bp pulse Uber Pro Driver Offer.

It is your responsibility to ensure that your bp pulse Account details are at all times kept secure and not shared with any other person or entity.

You must immediately notify bp if your bp pulse Account details become lost, stolen or subject to possible unauthorised use. To notify bp please call 1300 002 738 .

bp may at any time suspend or terminate your bp pulse Account, which will immediately cancel all privileges and benefits that attach to that bp pulse Account, if (acting reasonably):

- (a) we consider that your bp pulse Account details have been used other than as permitted or contemplated by these bp pulse Terms and Conditions for Uber Pro Drivers; or
- (b) we reasonably suspect that a person other than you is using your bp pulse Account, or there is any suspicious or fraudulent behaviour associated with your participation in the bp pulse Uber Pro Driver Offer.

We reserve the right to take any other actions we think are reasonable to recover any of our losses, including but not limited to recovering the value of any discounts provided as part of the bp pulse Uber Pro Driver Offer from you if we take action pursuant to clauses 6(a) or 6(b).

If you consider that bp has improperly suspended your bp pulse Account, please contact bp on 1300 002 738. bp will reinstate your account if you provide reasonable evidence that your bp pulse Account details have been used as permitted or contemplated by these bp pulse Terms and Conditions for Uber Pro Drivers, or no suspicious or fraudulent behaviour has taken place, and bp considers (acting reasonably) that your suspension was improper.

You are responsible for and bp is not liable for any unauthorised use whatsoever of your bp pulse Account. However, once you have reported to bp that your bp pulse Account details have become lost, stolen or subject to possible unauthorised use bp will take responsibility for any unauthorised use that occurs after that time.

7. How do I claim the bp pulse Uber Pro Driver Offer?

In order to claim the bp pulse Uber Pro Driver Offer, you must:

- (a) visit a bp pulse EV Charging Site;
- (b) open the bp pulse app;
- (c) ensure your Uber Pro Driver Offer is linked to your bp pulse Account via the Uber Pro app;
- (d) connect the EV charger to your vehicle;
- (e) start the EV charging session;
- (f) once charge is at the relevant level, stop the EV charging session;
- (g) pay using your linked payment information.

Availability of the bp pulse Uber Pro Driver Offer is subject to EV charger availability and the other limitations that apply to the bp pulse Uber Pro Driver Offer as set out in Items 5 of the Schedule.

8. I forgot to claim the bp pulse Uber Pro Driver Offer, can I claim this later?

We are not able to apply the bp pulse Uber Pro Driver Offer retrospectively.

9. How do I find a bp pulse EV Charging Site?

You can use the bp pulse app Live Map to find all available bp pulse EV Charging Sites, or the website [Live Map](#) feature using filters available on the [bp website](#) (www.bp.com.au).

We have ongoing processes to update our EV Charging Site data however unfortunately neither bp nor our third party service provider can guarantee that the information displayed through the Store Finder service or bp pulse app is correct or up to date at all times.

10. What happens if I do not receive the bp pulse Uber Pro Driver Offer at the time of payment?

If you are unable to claim the bp pulse Uber Pro Driver Offer at the time that the transaction is processed, for example where there is a technical issue or some other outage, but you have nevertheless complied with these bp pulse Terms and Conditions for Uber Pro Drivers you will unfortunately be unable to claim the bp pulse Uber Pro Driver Offer. Please refer to clause 5 above for further information.

11. How long will the bp pulse Uber Pro Driver Offer be available?

bp reserves the right to update the bp pulse Terms and Conditions including the terms of the bp pulse Terms and Conditions for Uber Pro Drivers from time to time upon notice in accordance with clause 14.

The bp pulse Uber Pro Driver Offer may cease at any time upon bp giving you 10 Business Days' notice or otherwise immediately if bp's agreement with the Relevant Partner regarding this bp pulse Uber Pro Driver Offer terminates or expires.

12. How do I withdraw my consent to bp contacting the Relevant Partner and the Relevant Partner notifying bp of my status as a member of the Uber Pro program and my tier status?

If you want to withdraw your consent to bp contacting the Relevant Partner and the Relevant Partner notifying bp of your status as a member of the Uber Pro program and your tier status in the Uber Pro program you can do so by calling us on 1300 002 738. Please note that it may take up to 5 Business Days for these changes to take effect.

If however you do withdraw this consent, you will no longer be eligible for the bp pulse Uber Pro Driver Offer. You may still be eligible to receive the benefits of bp pulse Account under the [bp pulse Terms and Conditions](#).

13. How do I cancel my participation in bp pulse Uber Pro Driver Offer?

If you want to cancel your participation in bp pulse Uber Pro Driver Offer you can do so by calling us on 1300 002 738.

If you want to permanently cancel your entire bp pulse Account you can delete your profile on the bp pulse app or call us on 1300 002 738. See clause 10 of the [bp pulse Terms and Conditions](#) for more details.

14. Changes to these bp pulse Terms and Conditions for Uber Pro Drivers

bp may add to or vary these bp pulse Terms and Conditions for Uber Pro Drivers (including but not limited to the bp pulse Uber Pro Driver Offer) from time to time by posting amended terms on its website. bp will notify you of any material changes to the terms and conditions. If the changes cause you detriment (financial or otherwise) we will provide you with at least 10 Business Days' notice prior to the change. You may terminate this agreement at any time by calling us on 1300 002 738 including if You do not accept any changes bp makes to these bp pulse Terms and Conditions for Uber Pro Drivers.

Last updated: 22 April 2024

Schedule

Item 1	Who is the Relevant Partner?	Uber Australia Pty Ltd ABN 49 160 299 865
Item 2	What association do you need to have with the Relevant Partner?	You must be a driver partner or delivery partner of the Relevant Partner and a member of the Uber Pro program that meets any eligibility criteria set by the Relevant Partner for the Uber Pro program from time to time. See here for details.
Item 3	What conditions do you need to meet to open a bp pulse Account and be eligible for this bp pulse Uber Pro Driver Offer?	In addition to those conditions set out in clause 3 of these bp pulse Terms and Conditions for Uber Pro Drivers you must have consented (and not withdrawn your consent) to bp contacting the Relevant Partner and the Relevant Partner notifying bp whether or not you continue to be a member of the Uber Pro program and your tier status in the Uber Pro program via the Uber Pro API (or any other process as determined by bp from time to time) on an ongoing basis at least daily. You must use the same email address in both the Uber Pro app and in your bp pulse Account to access the bp pulse Uber Pro Driver Offer.

<p>Item 4</p>	<p>What is the bp pulse Uber Pro Driver Offer?</p>	<p>The bp pulse Uber Pro Driver Offer is set out in this Item 4 subject to the limitations set out in clause 5 of these bp pulse Terms and Conditions for Uber Pro Drivers and Item 5 of this Schedule:</p> <p>The discounts on EV charging that you are eligible for depend on your tier status in the Uber Pro program (being Diamond, Platinum, Gold or Blue) <i>as reflected in bp's systems</i> on your bp pulse Account at the time of the transaction (Tier Status). Any changes to your tier status in the Uber Pro program may take up to two Business Days' to be reflected in bp's systems on your bp pulse Account.</p> <p>The bp pulse Uber Pro Driver Offer is as follows:</p> <table border="1" data-bbox="732 638 1419 936"> <thead> <tr> <th data-bbox="732 638 1019 747">Tier Status as reflected in your bp pulse Account</th> <th data-bbox="1019 638 1419 747">Discount</th> </tr> </thead> <tbody> <tr> <td data-bbox="732 747 1019 798">Diamond</td> <td data-bbox="1019 747 1419 798">8c/kWh off sale price</td> </tr> <tr> <td data-bbox="732 798 1019 848">Platinum</td> <td data-bbox="1019 798 1419 848">7c/kWh off sale price</td> </tr> <tr> <td data-bbox="732 848 1019 898">Gold</td> <td data-bbox="1019 848 1419 898">6c/kWh off sale price</td> </tr> <tr> <td data-bbox="732 898 1019 936">Blue</td> <td data-bbox="1019 898 1419 936">5c/kWh off sale price</td> </tr> </tbody> </table> <p>The above discounts are correct as at the date of these terms and conditions. bp may vary the above discounts from time to time, and if we do, we will update these terms in accordance with clause 14. .</p>	Tier Status as reflected in your bp pulse Account	Discount	Diamond	8c/kWh off sale price	Platinum	7c/kWh off sale price	Gold	6c/kWh off sale price	Blue	5c/kWh off sale price
Tier Status as reflected in your bp pulse Account	Discount											
Diamond	8c/kWh off sale price											
Platinum	7c/kWh off sale price											
Gold	6c/kWh off sale price											
Blue	5c/kWh off sale price											
<p>Item 5</p>	<p>What limitations apply to the bp pulse Uber Pro Driver Offer?</p>	<p>(a) The bp pulse Uber Pro Driver Offer is only available at bp pulse EV Charging Sites.</p> <p>(b) The bp pulse Uber Pro Driver Offer cannot be used in conjunction with any other offer or discount on EV charge outside of these bp pulse Terms and Conditions for Uber Pro Drivers meaning that if there is any other offers or discounts on EV charging available, you will be provided with the Uber Pro Driver Offer only and will not be entitled to stack multiple charge offers in the same transaction. Exclusions may apply to short term promotions.</p>										