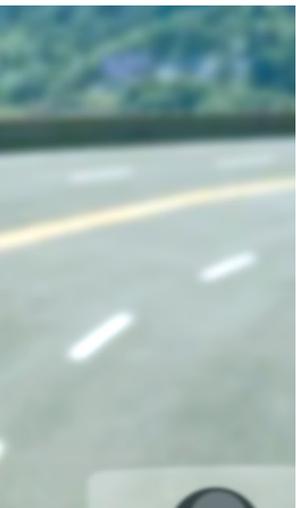




bp / Aral Instructions 2025

How to order bp REETS for Trucks in the customer portal

New: Applicable from February 2025



How to order bp REETS for Trucks in the customer portal

- 1 The EETS Portal is accessible via the bp website. Go to the bp website of your country and login with your username and password.

For this example, we use the [UK website](#).

- 2 In the top menu, click on **Tolls & Road Services**.

The screenshot shows the bp website interface. At the top, there is a navigation bar with links: Contact | BP worldwide | BP Fuel Cards UK | Help | Logout | Cookie information. A search bar is located to the right of these links. Below the navigation bar, a horizontal menu contains several options: Card Administration, Transactions, Infoboard, BP FleetReporter, BP Alerts, Account, **Tolls & Road Services** (highlighted with a red box), and Private Mileage. Underneath this menu, there are sub-links: BP AccountManager, Tolls & Road Services, and Tolls & Road Services. The main content area features a yellow banner with the text "Tolls & On Road Services" and a call to action: "Please manage your product registrations and be informed about national and international Tolls & On Road Services via the following link". Below this, there is a checkbox with the text: "You will now be transferred to the On Road Services portal. To improve the customer's journey and experience, we may use your data (including the timestamp of access). This is BP's legitimate interest. I confirm that I have read the above information". A red box highlights a link: "Click here to manage your toll registrations and On Road Services". On the right side of the page, there are several sections: "Card Administration" (Order new cards, view your existing cards, cancel or stop cards and edit your user profile. Go to BP Card administration), "Transactions" (View recent invoices, pending transactions and transaction based reports. Go to Transactions), "Infoboard" (Information Area holding documents and messages. Go to Infoboard), and "BP FleetReporter".

- 3 Click on the link on the website to access the On Road Services Portal. You will now be redirected to the ORS Portal.

4 To directly access the EETS Portal from here, click on **Manage & Order** as shown below.

The screenshot shows the BP On Road-Services Portal interface. At the top, there is a navigation bar with links for Toll Countries, Services, EETS, ORS Pricelist & Rebates, Account, Fuel & Charge, Fleet, My OBU's, and My Registrations. Below this, the main content area is titled 'TOLLS & ON ROAD-SERVICES' and includes a welcome message. The 'FOCUS PRODUCTS' section features three main items:

- bp K1: One box, one contract, one partner for Europe**: Accompanied by images of two OBU devices. A 'Manage & Order' button is highlighted in red.
- German toll via BP fuel card**: Text describing commercial vehicle tolls and a 'Product Information' button.
- PIQUE: Exclusive ferry bookings in Europe**: Text describing ferry services and a 'Book now' button.
- Soon available! REETS for Trucks**: Text describing toll services for trucks and a 'Manage & Order' button highlighted in red.

5 In the customer portal hover your mouse over **New order**. The drop-down menu will appear, where you can select **bp REETS for Trucks**.

The screenshot shows the top navigation bar of the customer portal. The 'New order' link is highlighted, and a dropdown menu is visible with the following options: EETS K1, Toll Ease for Cars, and bp REETS for Trucks. The 'bp REETS for Trucks' option is highlighted in green.

6 The following screen will be shown, similar to the K1 order screen you know.

Home / My address / OBU Management / Vehicle management / New order / My orders / Reporting / Telematics Center / Help / Sign out

Home / All orders / bp Tollbox for REETS

Order now REETS for trucks

The bp REETS for Trucks works for various toll operators covering France, Spain, Portugal, Italy, Belgium (Liefkenshoektunnel only), Poland (A4 SAM only) and various parking sites in France, Spain, Italy. Advantages: the bp REETS for Trucks is a small box and installation is without wiring.

- 1 Complete your customer data
My address
- 2 Register one or multiple vehicles
Truck
- 3 Add your vehicles to your order
Add vehicles
- 4 Accept T&Cs and place binding order
Order now

Order data:

Cancel

Customer address

Company name:

Street /No.:

Zip code, place:

Customer Country:

Email:

Phone:

WAT identification number:

Contact person:

Delivery address

Enter alternative delivery address

Fuel card	Expiration MM / YY	License plate	Country	G [KG]	F2 [KG]	F3 [KG]	Class	Min. axles	Max. axles	Emission cat	VIN Nr.	Services
No data available in table												

7 Make sure your address is correct, and you have registered one or multiple vehicles. If you haven't registered them, please do this first. If needed, you can consult the webportal guide in the **Help** section.

8 Select **Add your vehicles to your order**.

3

Add your vehicles to your order

Add vehicles

- 9 The following screen will open where you can select the required services by clicking the boxes, hit the **+ Order** button to add them, and then **Apply changes**.

Add vehicles to the order

To complete your order, please select the vehicles for which you want to order a new bp REETS for Trucks. Please be aware once you order REETS with your selected country services, you can NOT change the services later without order a new REETS Box.

Validated vehicles
Before we can approve your order, our toll experts need to manually check and validate your provided vehicle details and documents. As this can require a few days, it is recommended to request the validation as soon as you have created the vehicle. To request the validation for your vehicles, please visit OBU Management. Of course, you can also place an order for unvalidated vehicles.
The list below shows all your existing vehicles. All vehicles which are already validated are marked green, while unvalidated vehicles are shown in red.

License plate	Country	Fuel card	Expiration MM / YY	G [KG]	Class	Emission cat	IT	ES	PT	FR	PL/A4	
EB-ST-85	DE	700678882813294003	10/28	3550	N2	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	+ Order
EH-8569-J	BE	700678882813963003	01/28	3525	N2	EURO 0	<input checked="" type="checkbox"/>	+ Order				
FF-PO-36	DE	700678882813815005	11/28	3600	N3	EURO 5	<input checked="" type="checkbox"/>	+ Order				
IG-AR-63	DE	700678882813871008	11/28	3700	N3	EURO 5	<input checked="" type="checkbox"/>	+ Order				
IN-GR-35	DE	700678882813923007	11/28	3700	N3	EURO 5	<input checked="" type="checkbox"/>	+ Order				
JP-ZP-42	DE	700678882813629000	11/28	20000	N3	EURO 5	<input checked="" type="checkbox"/>	+ Order				
LL-GL-72	DE	700678882813772008	11/28	20000	N3	EURO 5	<input checked="" type="checkbox"/>	+ Order				
PI-KN-09	DE	700678882813723001	11/28	20000	N3	EURO 5	<input checked="" type="checkbox"/>	+ Order				
PN-QN-22	DE	700678882813686000	11/28	20000	N3	EURO 5	<input checked="" type="checkbox"/>	+ Order				
RE-OD-31	DE	700678882813341002	11/28	20000	N3	EURO 5	<input checked="" type="checkbox"/>	+ Order				

+ Add All

Apply changes

- 10 After applying the changes, the screen will close and the orders are visible.

1

Complete your customer data

My address

2

Register one or multiple vehicles

Truck

3

Add your vehicles to your order

Add vehicles

4

Accept T&Cs and place binding order

Order now

Order data:

Customer address

Company name:

Street /no.:

Zip code, place:

Customer Country:

Email:

Phone:

VAT identification number:

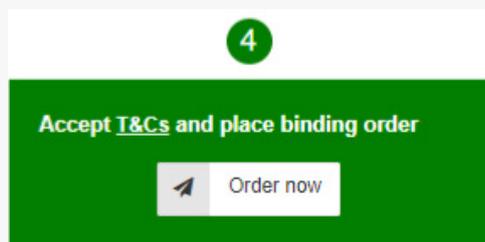
Contact person:

Delivery address

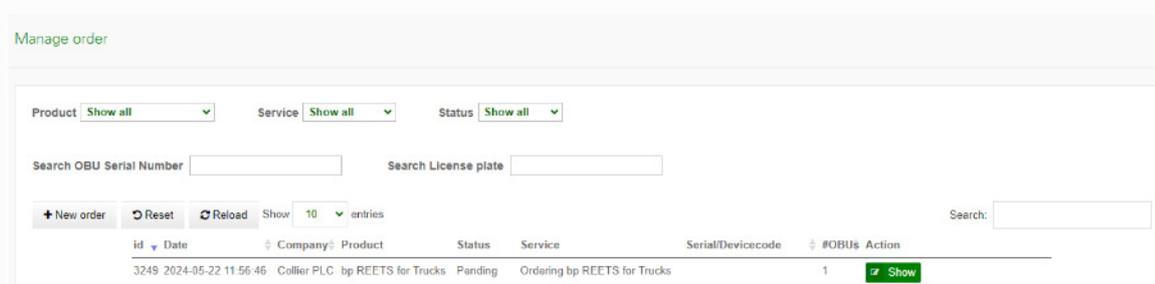
Fuel card	Expiration MM / YY	License plate	Country	G [KG]	F2 [KG]	F3 [KG]	Class	Min. axles	Max. axles	Emission cat	VIN Nr.	Services
700678882813294003	10/28	EB-ST-85	DE	3550			N2	0	0	EURO 5	VIN: 700678882813294003	IT: Yes ES: Yes PT: Yes FR: Yes AT: Yes PL/A4: Yes

- 11 Check your order(s) before continuing. If you make a mistake at this point you can simply click the bin icon on the right side of the order.

- 12 Now you can place your binding order. Before you do make sure you have read the Terms and Conditions in the link. If you agree you can place the order by clicking **Order now**.



- 13 You will be automatically directed to the **Manage order** screen where you can find your order.



- 14 By clicking the **Show** button you will find the details of your order. You will also receive an order email for the bp REETS for Trucks and the shipping confirmation.

Other options for **bp REETS for Trucks** in the customer portal

The following actions can be taken in the customer portal for the bp REETS for Trucks. These processes are not new and already available for the current products:

- Service Activation/Deactivation possible per country or LPN changes/needs to be done when ordering or replacing.
- Better user experience with all data in one portal: Ordering, LPN change (by OBU replacement) and blocking processes (only through the Agents).
- Ordering by EETS portal.
- Blocking process must be done through the EETS portal by Agents.

With these actions you will also receive corresponding emails.