



bp / Aral Instructions 2025

How to order bp TollEase for Cars in the customer portal

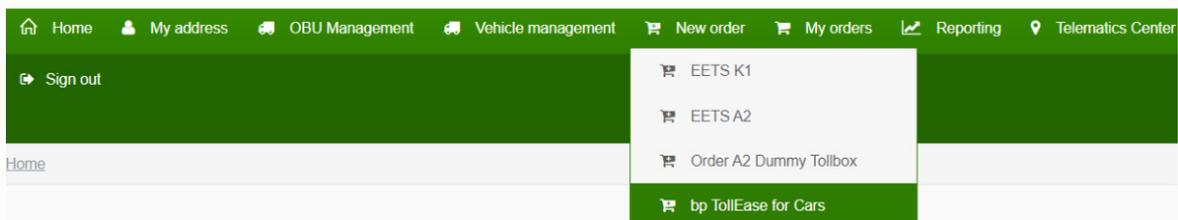
Applicable from February 2025



bp Fleet Solutions

How to order bp TollEase for Cars in the customer portal

- 1 In the customer portal hover your mouse over **New order**. The drop-down menu will appear, where you can select **bp TollEase for Cars**.



- 2 The following screen will be shown, similar to the K1 order screen you know.

Order now bp TollEase for Cars

The bp TollEase for Cars works for various toll operators covering France, Spain, Portugal and Italy. Also covering various parking sites in France, Spain, Italy. Advantages: the bp TollEase for Cars is a small box and installation is without wiring.

- 1 Complete your customer data
- 2 Register one or multiple vehicles
- 3 Add your vehicles to your order
- 4 Accept T&Cs and place binding order

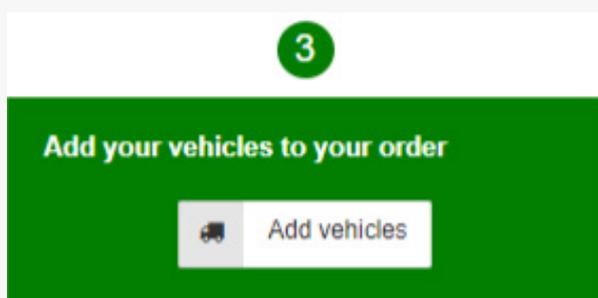
Order data:

Customer address		Delivery address
Company name:	Collier PLC	Enter alternative delivery address
Street /no.:	Elmo Views 191	
Zip code, place:	75172-1318 Harberville	
Customer Country:	Germany	
Email:	rice.carleton@example.org	
Phone:	1-720-565-4647	
VAT identification number:	DE123882813	
Contact person:	Gislason Johnathan	

Fuel card	Expiration MM / YY	License plate	Country	G [KG]	F2 [KG]	F3 [KG]	Class	Min. axles	Max. axles	Emission cat	VIN Nr.	Services
No data available in table												

- 3 Make sure your address is correct and you registered one or multiple vehicles. If you haven't registered them, please do this first. If needed, you can consult the webportal guide in the **Help** section.

- 4 Select **Add your vehicles to your order**.



- 5 The following screen will open where required services are displayed; IT, ES, PT and FR. It is not possible to uncheck any service, they are configured by default. Hit the **+ Order** button to add the vehicle box and then click **Apply changes**.

Add vehicles to the order

To complete your order, please select the vehicles for which you want to order a new bp TollEase for Cars device.

Validated vehicles
Before we can approve your order, our toll experts need to manually check and validate your provided vehicle details and documents. As this can require a few days, it is recommended to request the validation as soon as you have created the vehicle. To request the validation for your vehicles, please visit OBU management. Of course, you can also place an order for unvalidated vehicles.
The list below shows all your existing vehicles. All vehicles which are already validated are marked green, while unvalidated vehicles are shown in red.

License plate	Country	Fuel card	Expiration MM / YY	G [KG]	Class	Emission cat	IT	ES	PT	FR	
DE-12345	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-67890	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-11111	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-22222	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-33333	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-44444	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-55555	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-66666	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-77777	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-88888	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-99999	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order
DE-00000	DE	BP FLEET CARD	11/28	2100	M1	EURO 5	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	+ Order

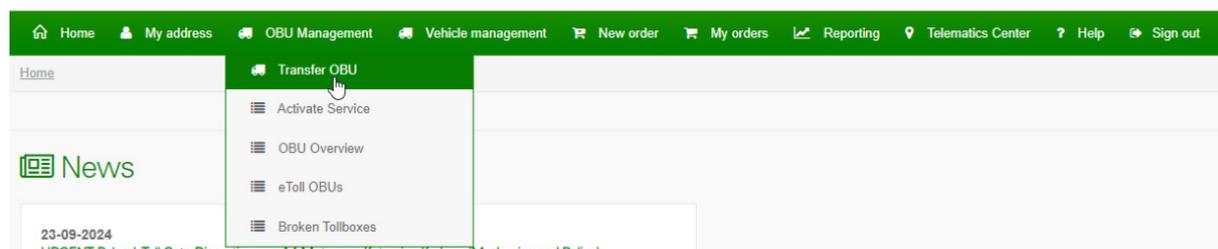
+ Add All

Apply changes

- 10** By clicking the **Show** button you will find the details of your order. You will also receive an order email for the bp TollEase for Cars and shipping confirmation.

bp TollEase Car vehicle change

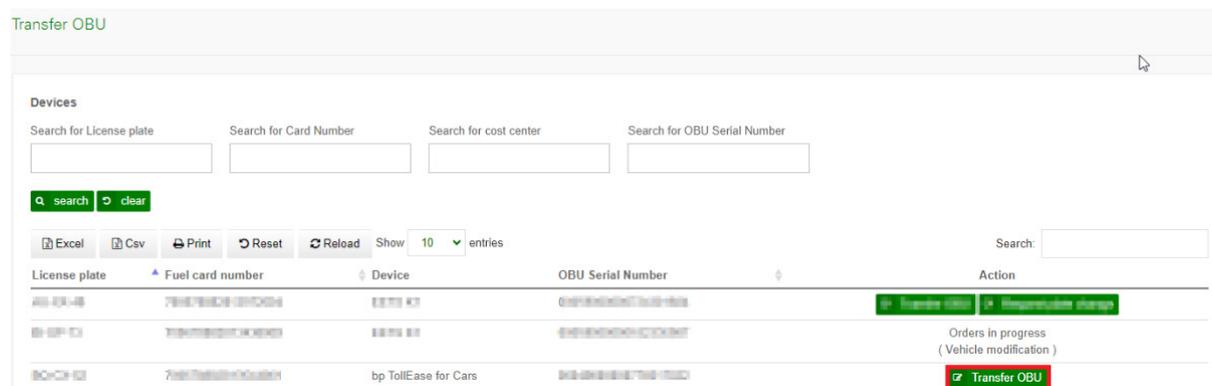
This functionality allows you to switch an existing bp TollEase for Cars to another vehicle.



You have two options of transferring your OBU:

- You will transfer an OBU between 2 existing car/van. The new car/van cannot have an OBU assigned yet.
- You register a new car/van and transfer an OBU from an already registered car/van.

You will be directed to the following page. From the list of vehicles, choose the one with the OBU that you want to assign to another vehicle.



Click **Transfer OBU** to proceed.

You can switch the bp TollEase for Cars from one vehicle to another, but you need change the license plates in order to have the OBU correctly registered on a different vehicle.

After clicking **Transfer OBU**, you will be directed to the submenu. From the drop-down, select the light vehicle (car/van) that you want to assign the OBU. Click **Save** to proceed.

Transfer OBU

Here you can easily assign your OBU to another vehicle. To do so, please select the current license plate your OBU is currently registered to. In the next field, select the license plate under which your box should be registered in the future.

If you have an EETS box, please keep in mind that the license plate change can take up to 3 working days. During this time, you can not use the bp / Aral Mautbox for EETS in any vehicle.

SerialDevicecode: 0004900000778017022

Current license plate:

New license plate:

- GO-MX-41
- HA-FB-37
- JQ-ZF-01
- JT-NA-32
- JV-DV-20
- MM-AH-43
- MQ-LN-17
- NA-QJ-12
- ND-CB-41
- OV-FD-01
- TJ-NQ-42
- UL-AK-58
- VZ-VY-83
- WQ-BG-17
- YC-VB-93
- YR-PD-26

please select

Please note: the OBU change will be effective after 48h. Making toll trips before the change takes place is subject to penalty by the toll chargers.

Other options for **bp TollEase for Cars** in the customer portal

The following actions can be taken in the customer portal for the bp TollEase for Cars. These processes are not new and already available for the current products:

- Blocking process must be done by our Agents. In this case, get in contact with our agents.
- Ordering and OBU vehicle change processes can be done by yourself through the portal.

With these actions you will also receive corresponding emails.