

## Conditions of this authority to accept direct debits



Initiator's Authorisation Code	Approved	
0132615	3261	06/21

1. Castrol New Zealand Limited:
  - (a) Required to give the Customer a written notice of the amount and date of each direct debit no less than 2 business days before the date of the debit.
  - (b) May, upon the relationship which gave rise to this Authority being terminated, give notice to the Bank that no further Direct Debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by notice in writing to me/us.
2. The Customer may:
  - (a) At any time, terminate this Authority as to future payments by giving written notice of termination to the Bank and to Castrol New Zealand Limited.
  - (b) Stop payment of any direct debit to be initiated under this authority by the initiator by giving written notice to the Bank prior to the direct debit being paid by the Bank.
  - (c) Ask their bank to reverse a direct debit up to 120 calendar days after the debit if:
    - The customer doesn't receive a written notice of the amount, or
    - The customer receives a written notice but the amount or the date of debiting is different from the amount or the date specified.
3. The Customer acknowledges that:
  - (a) Its access to the Castrol Express Portal (with ability to download invoices), or its receipt of electronic statements of account or electronic invoices from Castrol New Zealand Limited, shall be regarded as sufficient written notice for all purposes of this authority (including, without limitation, paragraphs 1(a) and 2(c)).
  - (b) This authority will remain in full force and effect in respect of all Direct Debits made from me/our account in good faith notwithstanding my/our death, bankruptcy or other revocation of this authority until actual notice of such event is received by the Bank.
4. The Bank may:
  - (a) In its absolute discretion conclusively determine the order of priority of payment by it of any monies pursuant to this or any other authority, cheque or draft properly executed by me/us and given to or drawn on the Bank.
  - (b) At any time terminate this authority as to future payments by notice in writing to me/us.
  - (c) Charge its current fees for this service in force from time-to-time.
5. If the bank dishonors a direct debit but the initiator sends the direct debit again within 5 business days of the dishonor, Castrol New Zealand Limited is not required to give you a second notice of the amount and date of the direct debit.