

Warning About Email Scams

We have received reports of New Zealanders receiving scam emails claiming to be sent from BP New Zealand. These scam emails falsely state that the recipients have won a reward, and ask recipients to click on a link and provide personal information.

These scam emails are not related to BP in any way. BP has reported these scam emails to Netsafe and the Department of Internal Affairs.

If you have received one of these scam emails, please do not reply to the emails, or click on any links, or open any attachments.

If you have received a scam email, you may wish to report it to [Netsafe](#) and the [Department of Internal Affairs](#). Information about scams is also available on the [Netsafe website](#).

If you are unsure whether an email you have received is from BP New Zealand, please contact us at Customerenquiries@se1.bp.com to check whether the email is genuine.

Below is an example of the wording from a scam email:

BP Plus [place name], [date]

Giddy [name],

We have been trying to contact you since Monday last week, but we are still waiting for a response from you. It is because we have picked out 4 lucky customers from [place name] that will get a reward, and you are one of those four!

We kindly ask you to go to our homepage through the link below, answer a few standard questions and then pick your reward. Note: There will be 4-5 rewards to choose from, so feel free to pick your favorite ;)

Go to our reward page – [Click here!](#)

*Yours sincerely
Customer Service
BP New Zealand*